

Why is after-sales service and vehicle maintenance important?

Please visit our privacy statement. The after-sales service and vehicle maintenance will only become more critical as vehicles become increasingly electrified and autonomous. These vehicle technologies create new challenges and concerns for service technicians as they repair and maintain customers' vehicles.

How does after-sales service work?

The after-sales service station returns the warranty parts claimed by the customer to the company warehouse every month, and the company's after-sales service department will recycle and appraise the warranty parts, and refurbish, rework and reuse the parts that can be recycled again. For those that cannot be reused, discard them.

How will technology affect vehicle servicing and maintenance?

These vehicle technologies create new challenges and concerns for service technicians as they repair and maintain customers' vehicles. The growing electrification and automation of vehicles will have extensive effects on vehicle servicing and maintenance.

Will ICE and EV vehicles be included in the aftersales network?

Evolving aftersales networks will include both ICE and EV vehicles for the foreseeable future. Although EV market share will continue to grow, service revenue opportunities from ICE vehicles on the road will remain strong for years to come.

Why should OEMs start planning for the emergence of battery electric vehicles?

It is critical for OEMs to start planning for the emergence of battery electric vehicles (BEVs) as this trend has the potential to have the biggest impact on aftersales in the short term. Global sales of BEVs reached more than one million units for the first time in 2017 increasing 54 per cent over 2016 and surpassed two million units in 2018.

What is the future of automotive after sales?

The future of automotive after sales is here, and it's driven by the transformative power of Artificial Intelligence. If you are interested in knowing more about the features of PredictSpark, feel free to send us a contact request. Discover the game-changing role of AI in automotive after-sales.

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Automotive aftersales and service and maintenance departments will need to undergo a significant evolution due to growing vehicle complexity and the increased importance of E/E features and systems. This is

especially true for the maintenance and repair of autonomous vehicles (AVs), in which the safety of passengers, pedestrians and ...

And add-on services will become crucial for aftersales department success. For example, storage and winter tyre swaps could be revenue generators. Additionally, franchised retailers who are proactive can establish themselves as tyre safety and service experts. Aggressively pursuing EV tyre business will become progressively more important ...

Benefits of connected vehicles for aftersales services. Connected vehicles offer numerous benefits for aftersales services, including predictive maintenance, reduced downtime, and enhanced safety. IoT-driven insights allow service providers to offer proactive support, ultimately improving customer satisfaction and loyalty. Artificial Intelligence (AI) and Machine ...

The electrical systems in autonomous vehicles will be the most complex automotive systems to date. Autonomous vehicles will come equipped with an array of sensors and computers to perceive and react to the external driving environment. These will include cameras, infrared, radar, ultrasonic and LiDAR sensors as well as powerful comput-

Discover the game-changing role of AI in automotive after-sales. Explore how PredictSpark and AI-driven insights revolutionise customer engagement and post-sale services, shaping the future of automotive industry.

Mobile service and Over-the-Air (OTA) services are particularly appropriate to servicing electric vehicles since EVs have fewer parts, more electronics components and a higher proportion of software and diagnostic work that can be done remotely. In that respect, EVs offer more opportunities for revenue and higher profit margins through ...

The growing electrification and automation of vehicles will have extensive effects on vehicle servicing and maintenance. As automakers integrate more sophisticated electrical and electronic systems, the challenges of vehicle servicing will change.

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Cloudenergy's unmatched after-sales warranty and support policy reflect our dedication to providing reliable,

high-quality energy storage solutions and exceptional customer service. With a five-year warranty, a three-month replacement policy, efficient support, and a focus on customer satisfaction, Cloudeenergy is the ideal choice for those ...

Due to the growing number of automated guided vehicles (AGVs) in use in industry, as well as the increasing demand for limited raw materials, such as lithium for electric vehicles (EV), a more ...

The after-sales department of new energy vehicles takes the lead in the self-built service network of Sanden manufacturers to provide warranty services and paid services for the products sold. The self-built network of the three power plants includes the service personnel and spare parts warehouses directly under the three power plants, as well ...

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Net energy savings on vehicle level are quantified by as 10% (12% including vehicle resizing) to 23% (60% including vehicle resizing) for scenarios with fully automated and connected vehicles. Modelling includes effects of smooth driving, faster travel, intersection V2I, collision avoid, platooning, and vehicle resizing. Energy demand of automation and connection ...

Due to the growing number of automated guided vehicles (AGVs) in use in industry, as well as the increasing demand for limited raw materials, such as lithium for electric vehicles (EV), a more sustainable solution for mobile energy storage in AGVs is being sought. This paper presents a dual energy storage system (DESS) concept, based on a combination ...

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